Equipment Technical Bulletin ILS Max v.2.00 Firmware Bug



PROBLEM

ILS Max firmware has been updated to version 2.00. This new firmware version includes the ability to turn off the *Proof of Delivery* (POD) feature for non-conductive or marginally-conductive chemicals. With this feature off, the system should report "POD Assumed".

The POD will NOT be disabled if the following conditions exist:

- More than one chemical is called for by the same washer at the same time (a chemical cluster)
 AND
- POD is turned off for at least one of these chemicals
 AND
- Proof of Flow is disabled for the last chemical in the cluster.

Under these circumstances, the system will return a "POD Failed" error.

SCOPE

ILS Max's, spare main PCB's and upgrade kits shipped in April and May of 2005 with firmware version 2.00 are affected.

SYMPTOMS

The "Disable POD" feature fails to work with multiple chemical requests by a single washer and "POD Failed" errors are reported, even when POD has been disabled.

SOLUTION

Replacement firmware is available for all affected sites. Contact Beta Technology customer service for details.



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